City of Cambridge Youth Employment Programs Online Registration Instructions

Cambridge Youth Employment Programs use an online registration system called TraxSolutions. Each family will need a Trax Online Account in order to register for any youth employment program, including the Mayor's Summer Youth Employment Program (MSYEP). The online registration page is <a href="https://online.traxsolutions.com/dhspcc/youth-employment">https://online.traxsolutions.com/dhspcc/youth-employment</a>.

If you need to create a Trax Online Account, please start with Step 1 below. (Please <u>only</u> do this if you've never created an account before. Returning participants should all have an existing account.)

If you already have a Trax Online Account, skip to Step 3.

If you have any questions or if you need help to submit your registration online, please email <a href="mailto:msyepapp@cambridgema.gov">msyepapp@cambridgema.gov</a> or call 617-349-6200.

## 1. Register for a New Trax Account

- On the online registration homepage, click "REGISTER." Follow the instructions to submit information for the account holder. *The account holder should be the Primary Guardian or Head of Household.*
- Check your email for a confirmation message from msyep@traxsolutions.com with the subject "Welcome to Trax Online." From the email, click the link to activate your account.
- Complete your Account Information. *This includes only the adults in your household.* Questions with an asterisk (\*) are required and must be filled in to submit the form.
- Once you are finished click "COMPLETE." You will get a message saying "Success" and then click "OK."

## 2. Add Teen to the Household

- In the "Account Members" section, click on the box that says "ADD NEW PERSON."
- Fill out the information for the young person applying to the youth employment program and click "ADD NEW MEMBER."

## 3. Register for Youth Employment Programs

- Click on "ACTIVITIES."
- Select the "2021 Application for the Mayor's Summer Youth Employment Program."
- Choose the applicant. A pop up will alert you that the activity is waitlisted and ask you if you want to continue. Click "Yes." *Please note that all applications are automatically placed on a wait list while we review applications.*
- You will see the application form in a cart. Click "NEXT."

City of Cambridge Youth Employment Programs Online Registration Instructions

- You will be prompted to submit information about the young person who is applying. If you have applied to or participated in youth employment programs before, please make sure all the information is accurate and up to date. Once you are finished with the form, click "NEXT."
- You will return to your cart. Click "COMPLETE." You will see a screen that says "Completed." This completes your online application for Mayor's Summer Youth Employment Program. You will receive a confirmation email from msyep@traxsolutions.com with the subject "Receipt" to the household account. If you are eligible for the program and we have a position for you, a staff person will contact you about the next step in the hiring process.